



The Mediterranean MoU on Port State Control Secretariat

Quality Policy

At the Mediterranean Memorandum of Understanding on Port State Control (Med MoU) Secretariat, we are committed to strengthening regional maritime safety and environmental protection through the effective implementation of harmonized Port State Control activities.

To achieve this, we are dedicated to:

- Delivering high-quality administrative, technical, and operational support to Member Authorities and relevant stakeholders, consistently meeting their expectations and statutory requirements.
- Ensuring that our services comply with applicable international regulations, regional agreements, and the provisions of the Mediterranean MoU.
- Fostering a culture of continual improvement by enhancing the effectiveness of our Quality Management System, developing the competencies of our staff, and leveraging appropriate technology.
- Engaging proactively with internal and external interested parties to understand their needs, address emerging challenges, and support the strategic objectives of the MoU.
- Maintaining a framework for setting, monitoring, and reviewing measurable quality objectives that drive performance and service excellence.

This Quality Policy is communicated throughout the organization and made available to relevant stakeholders via our official communication channels. It is reviewed regularly for continued suitability during Management Review meetings.

Secretary General

Med. MoU on PSC Secretariat

R. Admiral/ Reda Ismael

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